

Terms of Service

Effective: 22 May 2026 · Version 1.0

For the JeJal mobile app (iOS)

This is an English translation of the JeJal Terms of Service. The German version ("Nutzungsbedingungen") is the legally binding version under German law. In case of discrepancies between the language versions, the German version prevails — except where mandatory protective provisions of the consumer's country of habitual residence apply.

Glad you're here! Before we get started, we want to briefly explain how JeJal works and what we expect from each other. We keep things as readable as possible. For any questions, you can always reach us at team@je-jal.com.

§ 1 Provider and Scope

JeJal is a mobile application for students at universities and colleges in the European Union. It is currently operated as an independent project based in Germany, until a formal legal entity is incorporated.

Item	Details
Operator	Habin Ok
Address	Kaiserdamm 95, 14057 Berlin, Germany
Contact	team@je-jal.com · +49 151 29864904
App	JeJal (iOS)
Languages	German, English

These Terms of Service apply to the use of the JeJal app and all related services. Full provider information is available in the Legal Notice (Impressum).

§ 2 Target Audience and Eligibility

JeJal is intended for students at universities and colleges in the European Union. We currently primarily support students at TU Berlin, FU Berlin and HU Berlin, with the goal of gradually expanding to other German universities.

2.1 Minimum Age

You may use JeJal if you are **at least 17 years old**. Persons under 17 are generally not permitted to use JeJal. This age restriction corresponds to the App Store Age Rating 17+ that applies due to user-generated content and an anonymous community feature.

Exception: Persons under 17 who are verifiably enrolled at a supported university or college may request access. This requires proof of enrolment, and for persons under 16 additionally verifiable consent of the legal guardians in text form pursuant to Art. 8(2) GDPR. Requests should be sent to team@je-jal.com.

2.2 Student Status

To use JeJal, you must prove that you are a student. We accept in particular:

- a current enrolment certificate from your university, or
- a deregistration certificate showing your former university, provided that your studies ended no more than six months ago.

Verification is performed by text recognition of the uploaded document. More details on the processing of this data can be found in our Privacy Policy.

2.3 Other Requirements

By using JeJal, you agree that you:

- accept these Terms of Service and our Privacy Policy,
- provide accurate information at registration,
- take responsibility for the security of your account,
- use JeJal exclusively for lawful purposes.

§ 3 Scope of Services

JeJal offers features that make student life easier. The range of features may change from time to time as new features are added or individual features are discontinued.

Feature	Description
Timetable	Manage and share your class schedule with friends
Free-Period Alert	Notifications when your free periods overlap with those of friends
Mensa	Daily menus and locations of student cafeterias
Anonymous Board	Anonymous exchange in the forums General, First-Year and Department
Reviews	Honest, anonymous reviews of courses and instructors
Pods	Create and join groups for study, sports, hobbies and leisure

JeJal is currently free to use. Certain premium features may be offered in the future as an optional paid add-on. You will be informed in good time before any such introduction.

§ 4 Your Account

4.1 Registration

An account is required to use JeJal. When registering, you provide a valid email address, your university name and a nickname. Authentication is performed via Sign in with Apple, a Google account or a Microsoft account. Make sure your information is accurate and up to date.

4.2 Security

You are responsible for keeping your account secure and not granting anyone else access. If you notice unauthorised access, contact us immediately at team@je-jal.com.

4.3 One Account per Person

You may only hold one JeJal account. Creating fake accounts, using other people's accounts or circumventing an account suspension by creating new accounts is not permitted. We reserve the right to take appropriate technical measures to enforce this rule.

4.4 Account Deletion

You can delete your account at any time in the app under **Settings** → **Account** → **Delete Account**. When deleting, you can choose between:

- **Option A — Full deletion:** The account and all your posts, comments and reviews are irreversibly deleted.
- **Option B — Delete account, anonymise posts:** The account is deleted, but your posts remain with the placeholder "[Deleted user]". The internal link to your identity is cryptographically destroyed beyond recovery.

For more details on data deletion, please refer to our Privacy Policy.

§ 5 Legal Status as Host Provider

JeJal is a host provider within the meaning of §§ 7–10 TMG and Art. 6 of the Digital Services Act (DSA, Regulation (EU) 2022/2065). We do not systematically review user-generated content before publication. There is no general monitoring obligation pursuant to § 7(2) TMG and Art. 8 DSA.

We remove unlawful content without delay as soon as we obtain actual knowledge of it. The notice and complaint procedure is regulated in § 11 of these Terms.

5.1 Automated Moderation Tools

We use automated content moderation tools to ensure the safety and quality of the platform:

- keyword-based filters to detect obviously unlawful or policy-violating content,
- AI-supported content classification (e.g. detection of hate speech, sexual content, spam),
- modal entry checks where certain keywords route content to a manual moderation queue.

In accordance with Art. 17 DSA, we inform you about the use of automated tools for any specific moderation decision that affects you.

5.2 Retention of Removed Content

Content removed following a report or moderation decision is retained for six months in an access-restricted archive to enable subsequent review in the complaint procedure or vis-à-vis authorities. Thereafter, it is permanently deleted unless a statutory retention obligation applies.

§ 6 Anonymous Community Board

JeJal operates anonymous community forums as a protected space for honest exchange among students. Currently the following forums exist:

Forum	Description
General	Open discussions on all topics of student life
First-Year	Forum specifically for first-year students
Department	Discussions organised by faculty/department

6.1 Anonymity Towards Other Users

Posts and comments on the anonymous board show no name, no email address and no profile to other users. You remain anonymous towards the community.

6.2 Internal Identifiability

JeJal stores an internal encrypted link between posts and registered accounts. This link is used exclusively for:

- abuse prevention and moderation,
- compliance with legal requirements,
- investigation of serious violations within the framework of rule-of-law proceedings.

This internal link is under no circumstances shared with other users. For technical details and the conditions under which anonymity may be lifted, please refer to our Privacy Policy (section "Anonymous Board").

6.3 Conduct on the Board

Anonymity means freedom, but not a licence to harm others. The following are prohibited in particular:

- **Hate speech** and incitement to hatred (§ 130 StGB),
- **Insults** (§ 185 StGB) and abusive criticism,
- **Defamation and slander** (§§ 186, 187 StGB),
- **Doxxing** — the publication of personal data of third parties without consent,
- **Sexual content** and pornography,
- **Content endangering or sexualising minors**,
- **Calls for violence** or terrorism,
- **Spam, advertising** and commercial self-promotion,

- **Copyright infringements**, in particular sharing exams, course materials or other protected third-party content without permission,
- **Political discussions** of a partisan or polarising nature — factual references to university policy are exempt,
- **Drug trafficking** or facilitating the acquisition of illegal substances.

Permitted in particular: personal experience reports on legal and illegal substances (without trafficking intent), discussions about dating and relationship topics, searches for shared flats and flatmates, and small private classified ads and sales among students.

Note on teaching materials: Sharing copyright-protected teaching materials, exams or similar materials is prohibited. Upon report of such content, immediate deletion takes place.

6.4 Editing Posts

Posts and comments can be edited within 30 minutes of publication. After this period, they can only be deleted. This serves the integrity of discussions and traceability for complaints.

§ 7 Course and Instructor Reviews

7.1 Principle

JeJal enables honest, factual reviews of courses and instructors based on the right to freedom of expression (Art. 5(1) GG) and while respecting the personality rights of the reviewed persons (Art. 2(1) in conjunction with Art. 1(1) GG). Reviews are generally published anonymously.

7.2 Reviewable Persons

All persons who have taught a course at one of the supported universities may be reviewed. This includes in particular professors, lecturers, research assistants and tutors.

7.3 Form of Reviews

Reviews consist of a rating in predefined categories using a point system and an optional free-text field. The categories are:

- Teaching quality and communication
- Exam difficulty
- Workload
- Overall recommendation

Personal categories such as appearance, personality or private characteristics are not offered. If users nonetheless include such content in the free-text field, this is their own responsibility and may lead to the removal of the review.

7.4 Requirements for Reviews

- Reviews must be based on actual participation in the reviewed course,
- Statements of fact must be true and, where applicable, supportable by evidence,
- Value judgments (opinions) must be factual and free of abusive criticism,
- No abusive criticism, formal insults or untrue statements of fact,

- No information on the private sphere of the reviewed person (family, residence, political views, health, religious or sexual orientation).

7.5 Frequency of Reviews

You may submit one review per course (course identity). If you attend the same course again in a later semester, a new review is possible.

7.6 Publication Timing

You choose yourself when your review is published. We recommend publication only after exams are completed, to avoid situations of bias or retaliation.

7.7 Minimum Count for Star Average

For reasons of statistical significance, numerical average ratings ("stars") are only displayed once a minimum of five independent reviews per instructor and course have been submitted.

7.8 Rights of Reviewed Instructors

Instructors who are reviewed on JeJal have the following rights at any time:

- Right of access to data concerning them (Art. 15 GDPR),
- Right of rectification of untrue statements of fact (Art. 16 GDPR, § 1004 BGB analogously),
- Right to erasure of unlawful reviews (Art. 17 GDPR),
- Right of reply — instructors may register as instructors after successful verification and respond to specific reviews with a reply post,
- Right to complete profile deletion where overriding legitimate interests apply.

Requests should be sent to team@je-jal.com with the subject "Instructor Request". We reply within 48 hours with an initial response.

7.9 Review Procedure for Objections

Objections by reviewed persons are handled according to the following procedure, in line with German Federal Court of Justice (BGH) case law (in particular BGH VI ZR 196/08 — "Spickmich" and BGH VI ZR 30/17 — "Jameda"):

1. Acknowledgement of receipt within 48 hours.
2. Examination whether the review is obviously lawful. In case of not obviously unfounded objection, the review is temporarily taken offline.
3. Anonymous confrontation of the author with the objection and request to substantiate the factual basis within seven days.
4. In case of no or insufficient response: permanent deletion of the review.
5. In case of substantiated defence: weighing of legitimate interests and, where appropriate, republication.

7.10 Listing of Instructor Profiles

The inclusion of an instructor in our database takes place exclusively with professionally public information (name, university, faculty, courses). The legal basis is the legitimate interest of the student body in study orientation pursuant to Art. 6(1)(f) GDPR. No inclusion takes place without teaching activity at one of the supported universities.

§ 8 Pods — Groups

8.1 Function

With the Pods feature, you can create groups for shared activities or join existing groups. Pods are intended in particular for:

- Study groups
- Sports and fitness groups
- Hobby groups (gaming, films, reading, music)
- Food and café meetups
- Travel groups

8.2 Pod Size and Membership

The pod size is set by the creating person. Within pods, your registered real name or nickname is displayed to other members — unlike on the anonymous board.

8.3 Prohibited Pod Categories

The following pod contents are expressly prohibited:

- Pods for the brokerage of commercial housing or paid sublease,
- Pods for the sale of commercial goods or services,
- Pods whose main purpose is the commission of unlawful acts,
- Pods with an exclusively sexual or erotic main purpose.

8.4 Meetings Outside the App

Meetings within a pod take place at your own risk. JeJal is not involved in activities taking place outside the app and assumes no responsibility for their course.

We recommend:

- first meetings in public places,
- informing a trusted person about the meeting,
- not sharing sensitive personal data.

8.5 Responsibility for Pod Creation

As a pod creator, you share responsibility for compliance with these Terms within your pod. You cannot apply as a member to your own pod.

8.6 Retention of Pod Messages

Messages in a pod are deleted without delay upon dissolution of the pod. Subsequent recovery is not possible.

§ 9 Timetable and Mensa

9.1 Timetable Sharing

You can share your timetable exclusively with persons you have confirmed as friends. The friend connection takes place via mutual confirmation or by scanning a personal QR code or entering a personal code.

9.2 Free-Period Alert

The free-period overlap notification is sent exclusively to yourself. If you activate the feature, only you receive notifications about shared free periods with friends — other persons are not automatically informed.

9.3 Mensa Locations

To display nearby cafeterias, we use your location data with your express consent. The use of location can be deactivated at any time in the device settings.

§ 10 General Usage Rules

When using JeJal, you undertake not to:

- infringe the rights of third parties, in particular personality, copyright, trademark and other protective rights,
- distribute unlawful content (cf. § 6.3),
- use automated tools, bots or scripts without express permission,
- upload malicious software or carry out technical attacks,
- attempt to circumvent security measures,
- use the app for commercial purposes outside the intended functions,
- circumvent account suspensions through re-registration under false names.

Please report security vulnerabilities or technical issues directly to **team@je-jal.com** instead of exploiting them.

§ 11 Notices and Complaints

11.1 Notice of Unlawful Content (Art. 16 DSA)

You can report unlawful content at any time through the following channels:

- **In-app:** on every post, comment and review via the "Report" function,
- **Email:** team@je-jal.com with the subject "Notice".

You may choose whether to submit a notice anonymously or under your name. For notices that do not concern obviously criminal content, we recommend providing your name and email address to enable

follow-up questions.

A notice should contain the following information:

- description of why the content is unlawful,
- exact location (URL, post ID or screenshot),
- name and email address (except for anonymous notices),
- good-faith statement that the information is correct.

We confirm receipt without delay and decide on the notice without undue delay. For non-registered persons (e.g. reviewed instructors), the same procedure applies.

11.2 Reasons for Moderation Decisions (Art. 17 DSA)

When we remove content, restrict it or suspend an account, you receive a clear statement of reasons with:

- description of the measure taken and its scope,
- facts and circumstances leading to the decision,
- information whether automated procedures were used,
- the rule or legal basis that was violated,
- information about your options for appeal.

11.3 Internal Complaint Procedure (Art. 20 DSA)

If you disagree with a moderation decision, you can file a free complaint within six months:

- **In-app:** Settings → Help → Complaint about moderation decision,
- **Email:** team@je-jal.com with the subject "Complaint".

We examine every complaint carefully and not exclusively automatically. You receive a reasoned reply within **seven days**.

11.4 Out-of-Court Dispute Resolution (Art. 21 DSA)

If you are also dissatisfied with our complaint decision, you can call upon a certified out-of-court dispute resolution body. A list of certified bodies is available on the website of the European Commission. Your rights before state courts remain unaffected.

11.5 Protection Against Abuse (Art. 23 DSA)

We reserve the right to temporarily or permanently exclude persons who repeatedly post obviously unlawful content or submit obviously unfounded notices, after prior warning.

11.6 Copyright Infringements

For copyright infringements, please contact us at team@je-jal.com with:

- identification of the protected work,
- exact location of the infringing content,
- proof of your ownership or authorisation,
- good-faith assertion of the infringement,
- contact details.

In case of repeated copyright infringement, we permanently suspend the account (repeat infringer policy).

§ 12 Consequences of Rule Violations

We act proportionately. The following sanction levels apply:

Type of Violation	Step 1	Step 2	Step 3	Step 4
Minor	Warning + Removal	7 days Suspended	30 days Suspended	Permanently Banned
Severe (hate speech, doxxing etc.)	30 days Suspended	Permanently Banned	—	—
Criminally relevant	Immediate permanent ban + report to authorities if applicable	—	—	—

Before any measure, we endeavour to provide appropriate clarification. For questions about a decision, you can always contact us through the complaint procedure (§ 11.3).

§ 13 Content and Licence

All content that you publish on JeJal — posts, comments, reviews, timetable information, pod messages — remains your intellectual property.

By publishing, you grant JeJal a **non-exclusive, royalty-free, worldwide, revocable licence** to display, store, reproduce, process to the technically necessary extent and distribute your content within the app, insofar as this is necessary for operating the service.

This licence expires as soon as you delete the respective content or your account. An exception applies to content concerning third parties (e.g. reviews) which may be retained in anonymised form after account deletion due to legitimate interests of third parties.

No third-party content without permission: Please do not share copyright-protected content of third parties without permission — in particular no course materials, books, exam questions or test papers that do not belong to you.

§ 14 External Links

External links shared in posts are displayed as a preview card. When clicked, a notice dialog is shown, as opening the link may mean leaving the app. JeJal has no influence on the contents of linked external sites. Liability is excluded to the extent legally permissible.

§ 15 Availability and Updates

We strive for continuous availability of JeJal. Maintenance work, technical outages or third-party updates (e.g. operating systems, authentication services) may temporarily lead to restrictions. For scheduled maintenance, we provide notice as early as possible via the app.

JeJal is continuously developed further. Updates may include new features, improvements or the discontinuation of certain features. For substantial changes, we inform you at least 14 days in advance.

§ 16 Limitation of Liability

We provide the platform — but we are not responsible for:

- content created by users,
- information from reviews or community posts,
- actions or agreements arising from the use of pods,
- damages caused by temporary unavailability of the app,
- third-party services integrated in JeJal (e.g. Google Maps, Apple Push Notification Service).

To the extent legally permissible, JeJal is not liable for indirect or consequential damages. In cases of slight negligence, we are liable only for the breach of material contractual obligations (cardinal obligations) and only up to the amount of damage typically foreseeable for the contract. Liability under the German Product Liability Act and for intent, gross negligence, or injury to life, body or health remains unaffected.

§ 17 Governing Law and Jurisdiction

These Terms are governed by the law of the Federal Republic of Germany, excluding the UN Convention on Contracts for the International Sale of Goods (CISG). For consumers, this choice of law applies only to the extent that mandatory protective provisions of the law of their state of habitual residence do not preclude it.

For consumers, the place of jurisdiction is the consumer's place of residence or, at the consumer's choice, the seat of the provider. For disputes with non-consumers, Berlin is the exclusive place of jurisdiction.

§ 18 Changes to These Terms

We may update these Terms to account for new features, legal changes or improvements. For substantial changes:

- we inform you by email at least 14 days before they take effect,
- we ask you to actively consent to the new Terms.

For non-substantial changes (e.g. editorial corrections, clarifications), your continued use after they take effect is deemed consent.

§ 19 Contact

You have questions, feedback or an issue? We welcome every message.

Item	Details
Team	JeJal Team
Email	team@je-jal.com
Phone	+49 151 29864904
Languages	German, English
Response time	General requests: 2–3 working days GDPR rights requests: within 30 days

You can also reach us directly in the app under **Settings** → **Help & Contact**.

§ 20 Languages

These Terms are available in German and English. In case of discrepancies between the language versions, the language version you selected at registration is decisive. Where no selection has been made or both versions are relevant, the German version is decisive.

JeJal · Terms of Service v1.0 · Effective: 22 May 2026 · team@je-jal.com · je-jal.com